

I'm not a bot



Return to North Carolina Homepage The North Carolina Department of Insurance has partnered with Prometric and Vertafore (formerly Sircon) for a comprehensive continuing education solution. Continuing education services are accessed through Vertafore's Sircon website (www.sircon.com). You may use this website and Prometric's website (www.prometric.com/en-us/clients/ce/pages/mccoproduct.aspx) for your continuing education needs in North Carolina. Vertafore's Sircon Services The Sircon website offers licensees the ability to search for available course offerings, approved courses, and approved continuing education providers, as well as the ability to view individual continuing education transcripts in order to verify current continuing education status. Look Up Education Information Prometric Services Any questions regarding the North Carolina Continuing Education program, should be directed to Prometric. You may now check the status of your continuing education compliance. For a free continuing education transcript, use the Look up Education Courses/Credits service and then click on "Continuing Education Transcript Inquiry." Please bookmark this page for future reference. You may request a 30-day extension no sooner than 30 days before the end of your compliance period. The "Request for Continuing Education Extension" form and \$75.00 fee must be received by Prometric no later than the last day of your compliance period. Please click here to apply for an extension. Click on the link for "Services" on the left. Then click on "CE Exemption or Extension Request". Enter your email address and check the box for "The application is for a continuing education extension." Then follow the prompts to pay the \$75 fee. If you unable to comply with continuing education requirements due to military service or long-term medical disability, you may request to be waived from your continuing education requirements. Submit a copy of your deployment orders from the United States Department of Defense; or a written statement from your licensed physician with the "Request for Medical or Military Waiver" form. Please click here for the "Request for Medical or Military Waiver" form. Prometric has a dedicated webpage for North Carolina Insurance Licensees. To access this page please click here. Please bookmark this page and check, periodically, for updates. Click here to lookup education courses or transcript Whether you have to manage your own compliance or are responsible for your agency's compliance, Vertafore has you covered. Sircon can meet your specific licensing needs both quickly and easily on the web. No hassle compliance brought to you by Vertafore. Free continuing education credit offered for NC resident insurance agents, NC resident insurance adjusters, real estate agents, engineers, architects, and land surveyors. North Carolina Insurance Commissioner Mike Causey will again offer conferences to provide vital information regarding the need for flood insurance. The 2025 conferences will be similar to the ones offered in 2024 through WebEx and will, again, be free of charge to NC resident insurance agents, NC resident insurance adjusters, real estate agents, engineers, architects, land surveyors, and the public. It will also provide four free continuing education credits. Hurricane season runs June 1 to Nov. 30. Typically, during this period, at least one major storm forms with the potential to impact our state. The flooding from Tropical Storm Helene, Hurricanes Florence, Dorian and countless others devastated thousands of residents who didn't have flood insurance because they relied on their homeowners' policy, which does not cover damage from rising water. Flood insurance is available from the Federal National Flood Insurance Program (NFIP). Commissioner Causey has also approved a statewide private flood insurance policy and is encouraging insurance companies to offer the private coverage. "One of your top priorities should be to ensure you have the appropriate insurance coverage for the dangerous storms that could wipe out our homes and possessions in a flash," said Commissioner Causey. "It takes 30 days for a flood policy to take effect, so now is the time to contact your agent to see if you have the right coverage." Residents should also be aware of the following: Most homeowners' and renters' insurance policies do not cover damage from floods, although most mobile homeowners' and comprehensive auto policies do. A landlord's insurance policy likely won't cover damage to a renter's personal property. The National Flood Insurance Program takes 30 days to take effect. Waiting to take out a flood policy once a storm or hurricane is in motion will be too late. Just because there's no longer a mortgage on a home does not nullify the need for homeowners' insurance. North Carolina residents now have greater flood coverage options than ever before. Commissioner Causey approved a statewide flood insurance program that participating companies can now offer to residents living anywhere in the state. The program is separate from the National Flood Insurance Program. Commissioner Causey hopes to eventually see all North Carolinians protected in the event of a flood or mudslide. To ensure that residents are adequately covered for the 2025 hurricane season, Commissioner Causey is offering free continuing education course credits for NC resident insurance agents and adjusters who attend the conference. Real estate agents are also approved to receive free continuing education credit. Engineers and land surveyors also can use their "self-report" reporting opportunity available and utilize 21 NCAC 56.1706 recordkeeping to retain the information for three years. Licensed Architects are also approved for 4 HSW hours of continuing education credit. The course was approved by AIA, NCAIA will assist in the process of awarding the 4 HSW hours of continuing education credit. In order to be awarded four hours of continuing education credit, registration will be required on the NCDOI webpage and through the WebEx invitation. Therefore, please register on the NCDOI Webpage through the links below. A WebEx Invitation will be sent, separately. To participate in the event, you must pre-register with WebEx. Upon registering with WebEx, registered participants will receive details on how to join the flood conference from WebEx. The flood insurance conference will feature the expertise of Flood Insurance Specialist Charlotte Hicks, CPA, CIC, AAI, ARM, NCDPS- Emergency Management, and FEMA officials who will discuss the modernization of flood maps and other topics. WebEx Event Dates and Times: REGISTRATION IS FREE Wednesday, April 09, 2025 8:30 AM - 12:30 PM Registration is closed. Thursday, May 29, 2025 8:30 AM - 12:30 PM Registration is closed. Friday, July 11, 2025 8:30 AM - 12:30 PM Registration is closed. Friday, September 12, 2025 8:30 AM - 12:30 PM Register here by September 08, 2025 Thursday, October 23, 2025 8:30 AM - 12:30 PM Register here by October 19, 2025 For more information, contact Tracy Biehn with N.C. Department of Insurance by email at Tracy.Biehn@ncdoi.gov. No Exams - No Monitor Required! *While we strive to provide you with the most up to date and accurate information about your North Carolina Insurance License Requirements, there may be some specific licensing requirements, or changes in State Laws or Insurance Regulations of which we may not be aware. Our goal is to assist you in every manner possible, but it is the responsibility of each individual agent to meet their specific licensing requirements. Main menu Main menu © 1989-2025 NobleCE.com All Rights Reserved To ensure that residents are adequately covered for the 2024 hurricane season, NCDOI Insurance Commissioner Mike Causey is offering free continuing education course credits in July, September and October. In addition to insurance agents and adjusters, real estate agents are also approved to receive free continuing education credit! To be awarded four hours of continuing education credit, registration will be required on the NCDOI webpage and through the WebEx invitation. Therefore, please register through the links below. A WebEx Invitation and details on how to join the flood conference will be sent separately from WebEx. The flood insurance conference will feature the expertise of Flood Insurance Specialist Charlotte Hicks, CPA, CIC, AAI, ARM, NCDPS- Emergency Management, and FEMA officials who will discuss the modernization of flood maps and other topics. Having an understanding of flood insurance is crucial when working with buyers, sellers, and owners of Outer Banks properties. OBAR highly encourages all members take this course. Thursday, July 11, 2024 8:30 AM - 12:30 PM To Register: click here by July 9, 2024 Commissioner Mike Causey's goal as commissioner is to fight for more competition in the industry and to combat insurance fraud to drive rates lower for the North Carolina consumer. Learn more about Commissioner Causey This catastrophic course will familiarize adjusters with North Carolina key issues and challenges that may affect coverage and how to address them to achieve the best coverage solution for the North Carolina consumers. Register and take the course Follow us on all of our socials for the latest updates and career opportunities. Follow our socials North Carolina is at a high risk for a variety of natural disasters, including hurricanes, tornadoes, winter storms, floods, wildfires, earthquakes, and mudslides. The North Carolina Department of Insurance encourages proper planning so that citizens are in a better position to protect their families and to recover from a natural disaster. Are you prepared? Savings from Consumer Complaints, SHIP and Smart NC Recoveries from Lost Life Insurance Policies Insurance Fraud Recoveries