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Critical.The process is Not Data Destructive.It will not impact data or shares on the drive. Hi all. Is there any way to reset my EX2 Ultra without logging into it from the web console?I cannot remember the password at all (been about 5-6 months since I last used it).I dont have any data on it, just want to fully reset to factory settings.Thanks you for your help! GB Hi gblplusrepair.You can refer the link mentioned below to perform the 4 second or 40 second reset on your My Cloud EX2 Ultra device. Western Digital Find detailed answers to your support questions for your Western Digital, SanDisk, WD\_BLACK, or WD storage product. After performing the reset, you can login to your device dashboard with entering any password.To perform the Full restore on the device, you can follow the steps given in the link mentioned below. Western Digital Western Digital Support Brandon.P:Como redefinir um dispositivo My Cloud EX2 Ultraol, estou com o mesmo problema.Um funcionrio se desligou da empresa e com ele a senha do administrador de acesso ao painel do MYCLOUDEX2ULTRA.Fato que precisamos reresetar a senha antiga, porm, sem perder nenhum dados do MYCLOUDEX2ULTRA, visto que temos um banco de dados em uso e com acesso a mais de 10 usurios.Como fazer para recuperar a senha do administrador sem perder nenhum dados? How can financial brands set themselves apart through visual storytelling? Our experts explainhow.Learn MoreThe Motorsport Images Collections captures events from 1895 to todays most recentcoverage.Discover The CollectionCurated, compelling, and worth your time. Explore our latest gallery of EditorsPicks.Browse Editors' FavoritesHow can financial brands set themselves apart through visual storytelling? Our experts explainhow.Learn MoreThe Motorsport Images Collections captures events from 1895 to todays most recentcoverage.Discover The CollectionCurated, compelling, and worth your time. Explore our latest gallery of EditorsPicks.Browse Editors' Favoritesby Western Digital Technologies, Inc.License:FreewareTotal downloads:90Latest version:1.2.4.12Report incorrect infoScreenshot WD My Cloud EX2 1.2.4.12 for Mac can be downloaded from our software library for free. The most frequent installer filename for the application is: mcP2\_mac\_setup.zip. Our antivirus check shows that this Mac download is malware free. The current installation package available for download requires 41.3 MB of hard disk space. This free Mac app is a product of Western Digital Technologies, Inc. WD My Cloud EX2 for Mac belongs to Productivity Tools. The most popular version of the tool is 1.2. From the developer:WD My Cloud EX2 keeps your Mac connected to your personal cloud, no matter where you are. From the application, you can easily drag and drop to transfer, manage your files and share links to specific files or folders via email. This app is a network storage tool. You may want to check out more Mac applications, such as WD My Cloud, WD Security or WD Discovery, which might be similar to WD My Cloud EX2. Latest update: Dec 03, 2024Critical:The process is Not Data Destructive.It will not impact data or shares on the drive. Hello,This kind of procedures are not fully supported by WD and voids the warranty of your device.Perhaps, some of the user can provide you more infomation about it.To Reset the Device Name, IP Settings, and Administrator Password press and hold the reset button for 5 seconds.The Reset button may also be used to perform a System Restore on the device. At the same time as the power is plugged in the WD My Cloud EX4 device, pressing the Reset button and holding it for about 10 seconds, will make the device to go through a System Restore instead of a Reset. This System Restore will not cause data loss, and all Private Shares will become Public Shares.Ive recently been wanting to log onto the MyCloud interface to adjust some settings, and discovered that the password that I thought I had written down correctly seems to be incorrect, for reasons unknown. I found through an online support search that the network settings (incl. login password) could be simply changed by holding down the reset button on the rear of the device for 5 seconds, at which time the device would reboot, and I inferred would then be ready to reconfigure.Ive now held down the reset button on several occassions, and while it does look like the drive reboots (the power light flashes for a while during this time), it doesnt give me any option to reconfigure the drive once running again. If I run the setup software, all parameters are already setup as before, and I still am given the normal login screen when trying to login to MyCloud. Its still accessible in the network window, and I can still access my files, but I really, really need to log into the MyCloud interface to tweak settings, which I cant without resetting my password.Does anyone have thoughts on this?Thanks! Luuk.by holding down the reset button on the rear of the device for 5 seconds.You need to press and hold the button for 40 seconds during boot up, then release the button and wait some time (approx. 4 Minutes) until the reboot has finished. 3 Likes This worked - thanks! ltd be great if the instructions in the link could be updated to show the need to hold the button for 40 seconds, instead of 5 5 seconds = Reset40 seconds = Reset to Factory Defaultsbut yes, you are right, this is missing. 2 Likes i also recently have the same issues.Thank you very much ! 1 Like FYI: Holding it too long may induce permanent and irreversible magnetization to the drives.Its happened to me and I would up returning & exchanged the unit at Bestbuy.Maybe I pushed it too hard with the paperclip, and the button got permanently jammed. Id use a soft object like a cuetip. if i hold the reset button for 5 seconds it will reset my admin password to default?? without formatting or erasing my files inside the NAS? This option also DOES NOT WORK. I spent more than few weeks with technical support trying do all sort of things to windows 10 software, resetting many times and the answer is NO. The wd cloud suppose to revert to admin after 40 sec reset, but always display the my username. In my case I knew the password so it didnt recognise that either.Shear waste of time, going round and round. Technical support have no idea how to correct and see lot of users here have the same problem.THE PRODUCT IS NOT FIT FOR PURPOSE. I was able to solve my reset problem by watching the following video; How to Soft Reset WD my Cloud - YouTube Share copy and redistribute the material in any medium or format for any purpose, even commercially. Adapt remix, transform, and build upon the material for any purpose, even commercially. The licensor cannot revoke these freedoms as long as you follow the license terms. Attribution You must give appropriate credit, provide a link to the license, and indicate if changes were made. You may do so in any reasonable manner, but not in any way that suggests the licensor endorses you or your use. ShareAlike If you remix, transform, or build upon the material, you must distribute your contributions under the same license as the original. No additional restrictions You may not apply legal terms or technological measures that legally restrict others from doing anything the license permits. You do not have to comply with the license for elements of the material in the public domain or where your use is permitted by an applicable exception or limitation . No warranties are given. The license may not give you all of the permissions necessary for your intended use. For example, other rights such as publicity, privacy, or moral rights may limit how you use the material. The Western Digital (WD) My Cloud EX2 Ultra is a high-performance, pre-configured, 2-bay Network Attached Storage (NAS) device. Here's a quick introduction. This is an ongoing post. Please suggest corrections, explanations, etc. in the comment section at the end. When looking for a NAS device (esp. in South Africa), there are a couple of features one must consider before spending large amounts of cash.Western Digital is a well-known hard drive brand, and the WD My Cloud EX2 Ultra has plenty of online support and coverage. It is also actually commercially available in South Africa or can be imported from Amazon.com.WD My Cloud EX2 Ultra comes with an integrated Marvell ARMADA 1.3 GHz dual-core A9 processor, 1 GB RAM and runs My Cloud OS 3, making it perfect for an ultra-fast data transfer experience.Before buying this device, here are the other important features one might want to know about. rel=0Also seeConsiderations before buying a NAS deviceA simple introduction to network-attached storage (NAS)Short introduction to the TP-Link 8-port 10/100Mbps desktop switchUnderstanding Ethernet cables a guide to wired networkingStart learning more about IT & networking with SkillsShare (first month free) Please support Behind the Scenes by using these links when shopping online. By using these links to go to these stores come at no additional cost to you, but we get a little commission each time they are used. You can also show your support by donating. The unit of the WD My Cloud EX2 UltraThe unit of the WD My Cloud EX2 Ultra comes standard in gunmetal black. This was also the case with Western Digital's previous My Cloud versions.The shell and box of the WD My Cloud EX2 Ultra.The unit measures 10 x 16 x 17 cm (LxWxH) and includes the hardware, hard drives and a (silent) fan on the inside. The front has three blue LEDs (power, disk 1 and disk 2) to indicate function.Storage capacity of the WD My Cloud EX2 UltraThe WD My Cloud EX2 Ultra comes in a variety of storage sizes. If you have some spare hard drives lying around, the 0TB version would be perfect.To make use of its ultra-high performance abilities, 4 TB, 8 TB, 12 TB, 16 TB and 20 TB versions are also available.WD Red hard drives are built for NAS storage systems. They are both reliable and high-performing drives.Its two Western Digital Red hard drives are specifically built for NAS systems to provide improved and reliable performance within 247 environments. On the backOn the back, the WD My Cloud EX2 Ultra have cooling vents, a reset button, two USB 3.0 expansion ports, a Gigabit Ethernet port, a cable lock port and a power port.Cooling vents, a reset button, dual USB 3.0 expansion ports, a Gigabit Ethernet port, a cable lock port and the power port on the back of the WD My Cloud EX2 Ultra.Reset buttonThe reset button has two modes: a 4-second reset and a 40-second reset. The button itself is hidden above the USB ports and can only be pressed by using a small sharp object (such as a paperclip). Resetting is done to restore the device to a degree of its factory default settings, and not only to reboot the device.USB portsThe storage capacity of the WD My Cloud EX2 Ultra can be expanded by adding one or two compatible USB 3.0 hard drives. USB 3.0 can transmit data at speeds of up to 5 GB/s or 640 Mbps.The added hard drives will be mounted as Shares and will be available to the rest of the network as separate locations (i.e. wont be striped according to a RAID configuration with the rest of the drives).Cable lock portA cable lock port is available to enable the unit to be secured using a standard laptop locking device.Ethernet connectorThe WD My Cloud EX2 Ultra has a Gigabit Ethernet portable to run at a maximum speed of 1000 Mbps. The packaging includes a CAT5 Ethernet cable able to transfer data at this speed.Unfortunately, the WD My Cloud EX2 Ultra does not support Wi-Fi.Power input portThe back of the unit also has a 2.5 mm male power socket. A 12 V DC / 3 A (36 Watt) power supply with an adjustable wall socket connector was distributed with my 12 TB unit.Some sources report that 16 TB and above will need power that matches 48 Watts. Installing the WD My Cloud EX2 UltraSetting up the WD My Cloud EX2 Ultra is as simple as connecting the power and the Ethernet to a local network.After connecting, the settings are accessed from any device on the network using a web browser.Installation and configuration are done through a networked device and a web browser.The steps are supplied in the simple installation guide included in the box. The initial setup is done through a step-by-step Wizard interface. All the settings, including creating the admin account, additional users, groups, Shares (shared folders), backups, Cloud access, IP settings, etc. are easy to set up via this interface.ConclusionHere we quickly introduced the WD My Cloud EX2 Ultra. It is perfect for home or small office use.Exciting features include plenty of storage space coming at an affordable price, a small and sleek look, ease of use, and simple connectivity over a local network. The WD My Cloud EX2 Ultra is well worth it when looking for smaller mass storage devices. This post was filed under and tagged with backup, home automation, LAN, NAS, online shopping, storage, unboxing, Western Digital, Western Digital My Cloud, YouTube video Behind the Scenes is a free, informative website. If you found any value in any of our content, please consider making a donation. This post is licensed under a CC BY-SA 4.0 license by Remier Delpont. Please link back to this page with (CC BY-SA 4.0) if you use any of its content. Kritisch:Der Prozess ist Nicht datenzerstrend.Es hat keine Auswirkungen auf Daten oder Freigaben auf dem Laufwerk.

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