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While you're waiting, the clock is ticking. Chase welcome bonuses typically award bonus points or miles after you spend a certain amount in a defined time period. And that period starts the day you open your card—regardless of how long it takes for your card to arrive in the mail. You can add your new Chase card to a digital wallet the day you open it. For example, new Chase Sapphire Reserve® cardholders can get approved for a card and utilize the \$300 annual travel credit to book a trip that same day. By booking that trip through Chase Travel™, you can earn up to 10 points per dollar spent—after the first \$300 is wiped out by the travel credit. The card earns 5 points per dollar on flights and 10 points per dollar on hotels and car rentals when purchasing travel through Chase Travel™ immediately after the first \$300 is spent on travel purchases annually. Earn 3 points per dollar on other travel and dining and 1 point per dollar spent on all other purchases. Best of all, purchases will help you work toward earning the 60,000 bonus points after spending \$5,000 on purchases in the first three months from account opening. Find the best Chase credit card for your needs. At Chase, we're dedicated to helping you succeed. Whether you're in need of banking, credit cards, mortgages, auto financing, investment guidance, small business support, or payment solutions, we're beside you every step of the way. For customer service, contact us via [chase.com/customerservice](#). See full social media terms and conditions at [chase.com/socialterms](#). JPMorgan Chase is an Equal Opportunity Employer, including Disability/Veterans. It's easy to replace a lost or misplaced card It's easy to replace a lost or misplaced card Sign in to your account in the mobile app. Tap "More." Tap "Replace cards." Select the card you need to replace and reason for replacement. Confirm your request and click "Replace card." Sign in and click on any of your checking accounts or credit cards. Click "More," "Account services" and "Replace a card." Select the card to replace. Select the reason for replacement. Confirm your request and click "Replace card." Frequently asked questions If you think someone used your debit card without your permission, call us right away at 1-800-935-9935 for help. If you think someone used your credit card without your permission, call us right away at 1-800-955-9060 for help. To request a replacement card, sign in to Chase Online™ and follow the instructions. We'll send you a replacement card that'll arrive within 5-7 business days. If your card doesn't arrive after 7 business days, sign in, choose "Didn't receive card" under "Reason" and follow the instructions. You can also call the number on your statement. If your account is in good standing and the credit card is about to expire, we'll automatically send you a new card during the month your current card will expire. If you haven't received a new one, please call us at the number listed on your statement or the back of your card. Share — copy and redistribute the material in any medium or format for any purpose, even commercially. Adapt — remix, transform, and build upon the material for any purpose, even commercially. The licensor cannot revoke these freedoms as long as you follow the license terms. Attribution — You must give appropriate credit, provide a link to the license, and indicate if changes were made. You may do so in any reasonable manner, but not in any way that suggests the licensor endorses you or your use. ShareAlike — If you remix, transform, or build upon the material, you must distribute your contributions under the same license as the original. No additional restrictions — You may not apply legal terms or technological measures that legally restrict others from doing anything the license permits. You do not have to comply with the license for elements of the material in the public domain or where your use is permitted by an applicable exception or limitation. No warranties are given. The license may not give you all of the permissions necessary for your intended use. For example, other rights such as publicity, privacy, or moral rights may limit how you use the material. Bank securely with the Chase Mobile® app: send and receive money with Zelle®, deposit checks, monitor credit score, budget and track income & spend. Use J.P. Morgan Wealth Management to plan, invest, & set and track long-term goals with Wealth Plan. Manage your accounts • Review account activity: checking, savings, credit card, home, auto & business • Deposit checks Payments: Convenient ways to pay • Send & receive money with Zelle® • Schedule and manage payments for your Chase credit card & other bills • Transfer money between accounts Chase Credit Journey®: Get free credit score • Take control of your credit, know where you stand, & set score goals • Receive free identity monitoring to help keep your information safe Budget & Save • Daily insights at a glance • Budget & track debit/credit transactions Security: Keep your money safe & secure • We may notify you of unusual card purchases • Lock & unlock cards in the app Plan for your future and manage your investments • \$0 online commission for equities, ETFs & options • Use J.P. Morgan Wealth Plan for goal setting and tracking • Schedule meetings with an advisor Rewards, offers & deals • Track & redeem rewards • Earn statement credit by using Chase Offers with eligible credit/debit cards Connect with Chase • Schedule meetings with bankers • Find Chase branches & ATMs • Chat with representatives 24/7 Chase QuickDeposit™ is subject to deposit limits; funds are typically available by the next business day. Available on select mobile devices. See [chase.com/QuickDeposit](#) for T&Cs. Message and data rates may apply. Enrollment in Zelle® is required. Eligible account at participating U.S. financial institution required. T&Cs apply. Learn more at [Chase.com/zelle](#). Zelle and the Zelle related marks are wholly owned by Early Warning Services, LLC and are used herein under license. • Some features are available for eligible customers and accounts only. Any time you review your balance, keep in mind it may not reflect all transactions including recent debit card transactions or checks you have written. • For illustrative purposes only—not intended as an endorsement or recommendation. • IMPORTANT: The projections or other information generated by Wealth Plan regarding the likelihood of various investment outcomes are hypothetical in nature, do not reflect actual investment results and are not guarantees of future results. Results may vary with each use and over time. • Commission-free online trades apply to trading in U.S. listed stocks, Exchange-Traded Funds (ETFs), and options. Option trades are subject to a \$0.65 per-contract fee. Sales are subject to a regulatory transaction fee of between \$0.01 and \$0.03 per \$1,000 of principal. There are costs associated with owning certain investments, including mutual funds and ETFs. Offer terms and pricing are subject to change and/or termination. Other fees and restrictions (including account types) apply. See [chase.com/online-investing-pricing](#) for terms and conditions. • Options contract and other fees may apply. • J.P. Morgan Wealth Management is a business of JPMorgan Chase & Co., which offers investment products and services through J.P. Morgan Securities LLC (JPMS), a registered broker-dealer and investment adviser, member of FINRA and SIPC. Insurance products are made available through Chase Insurance Agency, Inc. (CIA), a licensed insurance agency, doing business as Chase Insurance Agency Services, Inc. in Florida. Certain custody and other services are provided by JPMorgan Chase Bank, N.A. (JPMCB), JPMS, CIA and JPMCB are affiliated companies under the common control of JPMorgan Chase & Co. Products not available in all states. INVESTMENT PRODUCTS: • NOT A DEPOSIT • NOT FDIC INSURED • NO BANK GUARANTEE • MAY LOSE VALUE • Deposit products provided by JPMorgan Chase Bank, N.A. Member FDIC • Equal Opportunity Lender Jun 9, 2025 Version 4.644 We're frequently updating the app in order to give you the best experience. Turn on auto updates to ensure you always have the latest version.This update includes: • Minor bug fixes and improvements. I really don't understand when developers roll out a revision that is not thoroughly tested and destroys original functionality (which clearly was intended to remain). I have had an auto loan for a couple of years which I have consistently paid additional principal each month. Suddenly, although the fields still appear, this no longer functions. (How coincidental is it that this increases profit for Chase?) After clicking to include the normal payment I would simply enter an amount into the "Additional Principal" and enter the desired amount. One transaction would easily accomplish this task. Now, when you attempt this the app no longer allows this task to be accomplished. I have literally over 25 times. I even attempted closing and restarting the app, trying to fill the fields in a different order and any other idea that came to mind. All were unsuccessful. Once I click on the regular payment and then try to fill in the additional principal it takes me to "Other Amount". It will not let me move forward with anything in the additional principal field. Now that I have paid my monthly payment as a solo act it does not appear that it will allow me to make any additional solo payment. If it ain't broke, DON'T BREAK IT!!!! I deposited a check some thing I normally wouldly pay. I deposited and I was told to call the number the next day and they would take it off hold if it had cleared then I called like advised to and this lady just said no we're not gonna take it off hold didn't give me information so I figured I'd call back in a couple hours and hopefully get someone else at this point. I've talked to four people and this one finally gave me the reason why the other three misguided didn't give me the information. So I Doug and Doug and got the information for the higher ups in the company they had a phone number so I called and left a message about 20 minutes later. I got a phone call and they said they would escalate it, so at this point, I am just waiting to hear back. I feel like because I don't have a lot of money. Perhaps I'm just not that important. A lot of my family banks this bank and I feel disappointed that I was misguided and told the wrong information three different times before I finally got explained why however, nobody really has done anything so I'm hoping this next thing works. I realize there are policies in place of things others have done but I've been with them for a while and never had one problem with my account so I'm hoping that they see that. In July 2024 I canceled my refundable flight and was told that in the fine print it was a refundable travel credit and that it could only be used over the phone and that it won't show up in my online Chase account. On two separate occasions I called to use my refundable travel credit and was told that I had to book the flight over the phone and that the price for the flight was more (70-90 dollars more) because I was using my refundable travel credit. I couldn't book the flights online because they said that I can't use my refundable credit online and that it has to be over the phone. I was also told that my refundable travel credit won't show up in my Chase travel online account The only way this can be resolved is if Chase gives me a full cash refund to my original form of payment and pays me \$100 for the business practice and policy of charging more (70-90 dollars more for more) more for a flight for using a refundable travel credit. I understand that Chase is going to try to find some witty fine print and blame it on an employee and a subsidiary and a partner and a policy and claim they don't have the ability to put the refunding and travel credit on the website) But you are the biggest bank in America and you don't have to stoop as low as charging 70-90 dollars more for a flight on Chase travel to use a refundable travel credit. The developer, JPMorgan Chase & Co., indicated that the app's privacy practices may include handling of data as described below. For more information, see the developer's privacy policy. The following data may be collected and linked to your identity: Purchases Financial Info Location Contact Info Contacts User Content Identifiers Usage Data Diagnostics The following data may be collected but it is not linked to your identity: Privacy practices may vary, for example, based on the features you use or your age. Learn More Developer Website App Support Privacy Policy It's easy to replace a lost or misplaced card It's easy to replace a lost or misplaced card Sign in to your account in the mobile app. Tap "More." Tap "Replace cards." Select the card you need to replace and reason for replacement. Confirm your request and click "Replace card." Sign in and click on any of your checking accounts or credit cards. Click "More," "Account services" and "Replace a card." Select the card to replace. Select the reason for replacement. Confirm your request and click "Replace card." Frequently asked questions If you think someone used your debit card without your permission, call us right away at 1-800-935-9935 for help. If you think someone used your credit card without your permission, call us right away at 1-800-955-9060 for help. To request a replacement card, sign in to Chase Online™ and follow the instructions. We'll send you a replacement card that'll arrive within 5-7 business days. 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We've signed up our out of your account. You've successfully signed out We've enhanced our platform for chase.com. For a better experience, download the Chase app for your iPhone or Android. Or, go to System Requirements from your laptop or desktop. It can happen to the best of us: you misplace your beloved Chase credit card! Or maybe it's worn out from continued use (though the good news is you probably have tons of Ultimate Rewards points!). Either way, what should you do when it's time for a new card? Getting a replacement credit card from Chase is a fairly easy process. Here's what you need to know. If you need a new Chase card, call the number on the back of your card or 1-800-432-3117, 24 hours a day. They will ask you why you need a new card, and you'll have to confirm your identity and mailing address. It should be a quick and easy process. Your new card should arrive within 3-5 business days. To request a replacement card online, click here and select your card and reason for requesting a new one from the drop-down menus. (You might need to be logged in for the link to work.) Use the drop-down menus to select the card you want to replace and the reason for replacement. Image Credit: Chase.com Hot Tip: I found the link to the card replacement page to be a little finicky. If the link doesn't work for you, just type "Replacement Credit Card" in the search box. From here, click on the reason you are requesting a replacement (i.e., the card is lost, damaged, or expired) to continue to the correct page. You can also get to the right place by going into your credit card account and clicking the "Things you can do" drop-down box in the upper right-hand corner. Choose Account services, then Replace a card. Image Credit: Chase.com Your new card should arrive within 3-5 business days. If you still haven't received your card after 5 business days, call the number on the back of your old card (if you still have it), the number on your account statement, or 1-800-432-3117. Hot Tip: If you lost your card or think someone might be using it without your permission, call Chase at 1-800-955-9060. If your card is damaged or expired, you will need to safely dispose of it while keeping your information safe. If you have a metal card like the Chase Sapphire Preferred® Card or Chase Sapphire Reserve®, you won't be able to cut through it with a pair of scissors (although, I have learned from personal experience that heavy duty wire cutters will work). However, if you call the number on the back of your card, Chase will send you a postage paid envelope to send your metal card back to them so they can dispose of it for you. You should also be able to take your card into any Chase branch to have them destroy the card. Disposing of plastic cards is a little easier. Scissors work just fine on plastic cards, but be sure to make multiple cuts. If you really want to get serious, cut the card into multiple pieces before disposing of them in different trash bags. Many shredders can handle credit cards as well, and you can de-magnetize the strip by running a magnet along it a few times. These steps will ensure your card is useless and your information is safe. It's no fun when you lose your credit card, but thankfully Chase makes it easy to request a replacement. You can call Chase directly or make the request online, and your new Chase credit card should be at your doorstep within 3-5 business days. Waiting to receive a new debit card after opening a checking account or when your current card gets lost, stolen, or damaged can be inconvenient. However, several banks and credit unions can print debit cards at their branches, meaning you'll have your card in minutes instead of waiting up to ten days for delivery. Below, we list the banks that offer this service, plus explain how on-site debit card printing works. About Instant-Issue Debit Cards Do Instant-Issue Cards Work the Same Way as Ordinary Debit Cards? When a debit card is "instant-issued," all that means is that the bank or credit union can print and activate the card in the branch.[1] The card will have the same features and benefits as a debit card printed elsewhere and will include either the Mastercard or Visa logo. You can use the new card like usual to make purchases, withdraw money from an ATM, pay bills, or make purchases online or by phone.[2] How Are Instant-Issue Debit Cards Made? To make an instant-issue debit card, a bank employee will insert a non-personalized card into a machine. The customer's name and banking information will then be printed and coded onto the card. Within minutes, a fully personalized debit card is printed and ready for use. Depending on the software and hardware used, you may receive an embossed or unembossed debit card.[2] Banks and Credit Unions That Print Debit Cards On the Spot Altra Federal Credit Union New or existing customers? Both[3] Card features: 48 designs to choose from, including 38 featuring school colors and mascots[3] Availability: Select locations in Minnesota, Tennessee, Texas, and Wisconsin[3] Find a branch American National Bank & Trust Company New or existing customers? Both[4][5] Card features: Includes alerts and spending parameters through its mobile banking app[6][7] Availability: Most branch locations in Virginia and North Carolina[8] Find a branch First National Bank and Trust Company New or existing customers? Both[9] Card features: Free rewards each time card is used[9] Availability: All branches[9] Find a branch First United Bank & Trust New or existing customers? Both[10] Card features: Personalized; includes a chip[10] Availability: All branches[10] Find a branch Huntington Bank New or existing customers? Both can receive instant-issued temporary debit cards until their permanent card comes in the mail.[11][12] Card features: Zero fraud liability and locking or unlocking card with its app[13][14] Availability: All branches[12][15] Find a branch IBC Bank New or existing customers? Both[16] Card features: Exclusive offers and perks through Visa[16] Availability: All branches[16] Find a branch Navy Federal Credit Union New or existing customers? Both[17] Card features: Zero-liability fraud protection; eligible for use overseas[17] Availability: Any open branch[17] Find a branch NBT Bank New or existing customers? Both[18] Card features: Automatic fraud alerts[18] Availability: Select branches in Connecticut, Massachusetts, New Hampshire, New York, Pennsylvania, and Vermont[18] Find a branch PNC Bank New or existing customers? Both[2] Card features: Classic orange and Virtual Wallet cards available[2] Availability: Over 2,000 branches[2] Find a branch Republic Bank New or existing customers? Existing[19] Card features: Control your card and set up alerts in the Republic Bank Mobile app; one-time passcodes for extra security when shopping online[19] Availability: Any Republic banking center; found in New York, New Jersey, and Pennsylvania[20] Find a branch STCU New or existing customers? Both[21] Card features: Choose your debit card PIN at the time of pickup, providing added security[21] Availability: Any branch[21] Find a branch TD Bank New or existing customers? Both[22] Card features: Replacement cards are available for same-day or next-day curbside pickup[23] Availability: Select locations; TD Bank has branches across the Eastern U.S.[23][24] Find a branch Banks and Credit Unions That Don't Print Debit Cards On-Site In the course of our research, we found that the following banks don't print debit cards in-branch: Bank of America Branch Banking and Trust Company Chase CIT Bank Citibank First Midwest Bank HSBC Key Bank U.S. Bank Wells Fargo Advertiser Disclosure In the realm of banking, a recurring question I've encountered is, "Can Chase Bank print credit cards?" Given our fast-paced world, it's crucial to know which services our banks offer. Drawing from my deep understanding of financial institutions, I'll clarify whether Chase Bank offers credit card printing services in this article, offering a straightforward answer to this prevalent query. While certain Chase Bank branches are equipped with the capability to print credit cards on-site, it's important to clarify that this doesn't mean you can obtain a credit card instantly upon request. If you're considering a replacement or a new starter card, even though the branch might have the printing capability, there might be a waiting period before you can actually receive your card. Always ensure you check with the specific branch or contact Chase customer service for detailed information on the process and any potential wait times. The credit card printing process is a meticulous procedure that ensures the security and functionality of the card. It involves several stages to produce a visually appealing card, and embedded with the necessary technology for seamless transactions. Design and Layout: The initial phase involves designing the card. This includes the bank's logo, card number, cardholder's name, and other relevant details. The design often reflects the bank's branding and the type of card (e.g., Platinum, Gold, Basic). Embedding Technology: Modern credit cards come with an EMV chip, a small microprocessor that adds an additional layer of security. This chip is embedded into the card during the printing process. A magnetic stripe is added to the back of the card, which contains essential transactional information. Personalization: Once the card's design is finalized and the necessary technology is embedded, the card undergoes a personalization process. This is where individual card details, such as the cardholder's name, card number, and expiration date, are printed onto the card. This ensures that each card is unique to its holder. If you find yourself with a lost, damaged, or malfunctioning Chase card, don't fret. Chase offers a straightforward process to request a replacement card, either through their mobile app or their website. Sign In: Open the Chase Mobile® app and sign in. Select Card/Account: Tap on the credit card you wish to replace or the checking account for a debit card. Navigate to Replacement Option: Scroll until you find the "Replace a lost or damaged card" option. Choose Card & Reason: Select your card and specify the reason for replacement. Submit Request: Review the details and submit your request. Log In: Visit Chase.com and sign in to your account. Access Card Details: Navigate to the credit card or debit card section. Find Replacement Option: Look for the "Replace a lost or damaged card" option. Specify Reason: Choose the appropriate reason for your card replacement. Finalize Request: Review all information and finalize your replacement request. While Chase does not provide temporary credit cards, they offer a feature called "Spend Instantly." This lets you immediately add your card to a digital wallet, even before the physical card arrives. However, some co-branded credit cards might not be eligible for this feature. A temporary card typically provides a disposable card number, expiration date, and security code, as a substitute for your actual credit card details. This makes them a secure alternative, especially for online purchases, safeguarding your primary card information from identity theft and other threats. Once your application is approved by Chase, you can expect to receive your card within 7-10 business days. However, if you're in a hurry, Chase offers expedited delivery, allowing you to get your card in 1-2 business days at no additional charge. While many applicants receive an instant decision upon approval, some might have to wait up to 30 days for a response. If you're seeking a replacement card, the typical wait time is 3-5 business days. However, with the free expedited delivery option, you can receive it in 1-2 business days. Chase does not impose a fee for standard card replacements. However, if you opt for expedited delivery, there is a \$5 charge. With this rush service, Chase aims to deliver your replacement card within approximately two business days. No, losing a credit card and subsequently replacing it does not affect your credit score. While you may receive a new card with a different 16-digit number, the card account and its age remain consistent for credit reporting purposes. No, you cannot pick up your new Chase credit card in person at a branch. Once approved, Chase typically mails the card to your registered address within 7-10 business days. If you need it sooner, you can request expedited delivery for faster arrival, usually within 1-2 business days. While Chase Bank's capability to print credit cards immediately is present in some branches, it doesn't equate to instant card issuance upon request. You must know the associated wait times and processes if you're considering a new or replacement card. Always ensure you communicate with Chase customer service or visit their official website for the most accurate and up-to-date information. We've signed you out of your account. You've successfully signed out We've enhanced our platform for chase.com. For a better experience, download the Chase app for your iPhone or Android. Or, go to System Requirements from your laptop or desktop.